

# Epic & Generative AI



AI is built into Epic and already in use. Multiple AI-assisted workflows are now available to Epic customers around the globe. New AI-assisted workflows are being added frequently.

- ✔ Live and in use
- ✔ In testing at health systems (*Available soon*)
- ⚙ In development
- Stay tuned

## Simplify Documentation

*Reduce time spent at the keyboard by having the system:*

- ✔ Generate In Basket responses to MyChart messages.
- ✔ Write visit notes based on conversations using AI charting.
- ✔ Adjust notes, correspondence, and patient education for factors like brevity and reading level.
- ✔ Generate utilization review summaries.
- ✔ Generate care plan notes for nurses.
- ✔ Generate hospitalists' course summaries and discharge summaries.
- ✔ Document flowsheets with AI charting. *Q3 2025*
- ✔ Help cardiologists write case narratives. *Q3 2025*
- ✔ Generate MyChart result comments for patients. *Q4 2025*
- ✔ Nudge physicians with opportunities to improve clinical documentation. *Q1 2026*
- ⚙ Complete dental hard tissue exams with AI charting. *Q1 2026*
- ⚙ Document home health OASIS forms with AI charting. *Q1 2026*

*Generated documentation is reviewed by clinicians before sending.*

## Tailor Communication

*Communicate better by having the system:*

- ✔ Help translate clinical and scheduling questionnaires into additional languages.
- ✔ Revise letters, patient instructions, and patient message responses to use less technical language.
- ✔ Transform questions into reporting queries.
- ✔ Answer patients' billing questions in plain language. *Q3 2025*
- ✔ Remind patients of visit instructions in MyChart. *Q4 2025*
- ✔ Translate patient messages written in Spanish for clinicians to preview and translators to verify. *Q1 2026*
- Write patient instructions based on clinical notes.

## Summarize the Chart

*Reduce time spent searching the chart by having the system:*

- ✔ Summarize recent notes before a visit.
- ✔ Provide a review of the previous shift.
- ✔ Analyze dashboard for key takeaways.
- ✔ Summarize the patient journey and SDOHs for care transition planning. *Q3 2025*
- ✔ Highlight key details in imaging studies. *Q4 2025*
- ⚙ Gather medications, results, and other details relevant to answering a MyChart message. *Q4 2025*
- ⚙ Summarize results for patients in MyChart. *2026*

## Automate Actions

*Reduce time spent on administrative work by having the system:*

- ✔ Extract follow-ups from imaging reports.
- ✔ Draft denial appeals letters.
- ✔ Recommend codes from clinical details.
- ✔ Generate content for your campaigns.
- ✔ Find clinical documentation improvement opportunities and prioritize reviews.
- ✔ Spin up draft MyChart microsites.
- ✔ Identify clinical risk adjustments.
- ✔ Schedule follow-ups with AI live chat agents. *Q2 2025*
- ✔ Extract colonoscopy quality metrics from pathology reports. *Q2 2025*
- ✔ Address patient questions with AI live chat agents. *Q3 2025*
- ✔ Calculate a level of service from clinical details. *Q3 2025*
- ✔ Automatically document synoptic forms. *Q3 2025*
- ✔ Justify medical necessity for medical prior auths. *Q3 2025*
- ⚙ Queue up orders mentioned during the visit with AI charting. *Q4 2025*
- ⚙ Suggest discrete instructions to complete refill requests more quickly. *Q4 2025*
- ⚙ Identify cancer staging data from notes. *Q1 2026*
- ⚙ Evaluate patients for clinical trials using eligibility data and the chart. *2026*
- Use conversational language to find answers quickly.
- Retrieve discharge insights from notes.

## Ready to Start? Want to Test?

Contact your BFF and TC.

*Dates represent current plans for initial production availability.  
AI charting workflows may use voice recognition technology.*